

# South

**UNIVERSITY®**

**ESTABLISHED 1899**

**MILITARY FINANCIAL AID GUIDE**

## College Financing Plan

South University is committed to ensuring that military service members, veterans and their families are aware of the financial investment they are making in their education and, in accordance with the Principles of Excellence (Principles) outlined in Executive Order 13607, for veterans and those students using military benefits, has adopted the College Financing Plan to assist in making an educated decision on where to attend a post-secondary educational institution. The College Financing Plan, part of our commitment to increasing the quality of information for military students, will allow you to see simplified, personalized cost of attendance and financial aid information in a standardized format from all institutions of higher education that are adhering to the Principles.

The College Financing Plan is completed with the school's Student Financial Services Department prior to your enrollment. This will also provide you with an opportunity to discuss other financial aid options. You may elect to complete a Free Application for Federal Student Aid (FAFSA) prior to enrollment.

The College Financing Plan is a consumer tool that summarizes a prospective student's total estimated cost of attendance for an educational program for an academic year, such as tuition and fees, housing and meals, books and supplies, transportation costs, as well as other educational expenses. The College Financing Plan outlines funding the student may be eligible to receive from scholarships and grants, or financial aid that does not have to

## Financial Aid Information

Financial aid information is published online and in printed materials. In addition to the military benefit options listed below, military students may also be eligible for various Federal, state, and institutional financial aid programs as described in South University's Financial Aid Brochure. Your financial aid officer can help you to navigate through your options and the application process.

### U.S. Military Education Benefits

If you served on Active Duty, you may be eligible for education benefits offered by the Department of Veterans Affairs. For example, the Post-9/11 GI Bill<sup>®</sup> provides financial support for educational and housing expenses to individuals with at least 90 days of aggregate service after September 10, 2001, or individuals discharged with a service-connected disability after 30 days. You must have received an honorable discharge to be eligible for the Post-9/11 GI Bill<sup>®</sup>.

Active duty service members and their spouses who are using transferred Post-9/11 GI Bill<sup>®</sup> benefits are not eligible to receive the Monthly Housing Allowance (MHA).

If you are currently serving in the military, you may be eligible for funding offered through the Department of Defense (DoD) Tuition Assistance program. Check your eligibility status and the amount for which you qualify with your service prior to enrolling.

If you are the spouse or child of a service member who is serving on active duty Title 10 orders in the pay grades of E1-E5, O1-O2, or W1-W2, you may be eligible for financial assistance from the Department of Defense for education, training, and/or the occupational license and credentials necessary for a portable career.

If you are the spouse or child of a service member, you may be eligible for transfer of the service member's Post-9/11 GI Bill<sup>®</sup> benefits to you. For more information on these benefits, visit <http://www.gibill.va.gov/>.

be repaid; provides a calculated net cost of attendance after scholarships and grants; and provides options available to the student to pay any net cost of attendance including, but not limited to, work-study opportunities, payment plans offered by the school, and other outside sources.

Please note that much but not all of your educational costs may be covered by military education benefits, so you may need to discuss other options with a financial aid officer. Unless you apply for Federal aid by completing the Free Application for Federal Student Aid, the College Financing Plan will not be able to display your estimated Federal aid (if any).

In the case where military educational benefits will completely pay for the cost of all charged tuition and fees, it is not necessary to borrow student loans to pay for tuition and fees. All student loans, with interest and possibly other fees, need to be repaid to the lender by the student borrower.

The College Financing Plan also provides performance data at the institution level and provides a comparison to national average performance data, including graduation and loan repayment rates, as well as information regarding the median amount of Federal loans borrowed by enrolled students.

The College Financing Plan is being provided to new and re-entry students who are expected to receive military benefits.

### All Veteran and Military Students:

South University is required to obtain and evaluate all previous post-secondary and military transcripts for students using Department of Veterans Affairs (VA) and Department of Defense (DoD) education benefits. For all students receiving military education benefits, it is the student's responsibility to provide official transcripts from all post-secondary educational institutions and military training and experience.

#### Veteran Students Attending Schools in the State of Alabama

For students attending school located in the state of Alabama, State Approving Agency in this state require South University to hold certification of enrollment to the VA for students who have failed to provide official transcripts.

For students attending school located in the state of Alabama who fail to provide the transcripts by the completion of the second term, South University cannot certify the student's enrollment to the VA for a third term. This will result in a suspension of the student's VA benefits, to include the monthly housing and book allowance. In addition, the student will still need to meet her or his financial obligation with South University by meeting with Student Financial Services to be re-planned to make alternative payment arrangements, including cash payments and/or financial aid. Upon submission of official transcripts, South University will certify the student's enrollment to the VA effective from the start of the term. To learn more about educational benefits for military personnel and veterans visit: <https://www.southuniversity.edu/admissions/military>.

In acknowledgment of your service to our country, there are special benefits and repayment options for your student loans available from the U.S. Department of Education and the U.S. Department of Defense. Contact your student loan servicer for additional information on these options, including eligibility information and the documentation you should provide to receive the benefits. Please refer to this document for a summary of these special benefits and repayment options for your federal student loans at: <https://studentaid.gov/sites/default/files/military-student-loan-benefits.pdf>.

GI Bill<sup>®</sup> is a registered trademark of the U.S. Department of Veterans Affairs (VA).

## Summary of Military Education Benefits<sup>1</sup>

The following table is a brief summary of each of the major education benefits offered to service members, veterans, and in some cases, their families. Please refer to the school's military web page for additional information at [www.southuniversity.edu/Admissions/Military/military-education-benefits](http://www.southuniversity.edu/Admissions/Military/military-education-benefits).

<sup>1</sup> Reference chart and materials:

<https://www.military.com/education/money-for-school/education-benefits-in-the-military.html>

<https://www.benefits.va.gov/gibill/>

[https://www.benefits.va.gov/gibill/resources/benefits\\_resources/rate\\_tables.asp](https://www.benefits.va.gov/gibill/resources/benefits_resources/rate_tables.asp)

Program	What is it?	Who is Eligible?	Benefits
Tuition Assistance	<p>South University has signed the Memorandum of Understanding with the Department of Defense, which allows you to use Military Tuition Assistance (TA). The program is available to active duty, National Guard and Reserve Component service members.</p> <p>TA currently pays tuition and course-specific fees up to \$166 per quarter hour for eligible students. Your service branch pays your tuition directly to the school.</p> <p>Prior to enrolling into an institution, service members need to first check with an education counselor or Educational Services Officer (ESO), for the specifics involving TA by visiting their local installation education office, contacting your education counselor or ESO, or by going online to a virtual education center.</p> <p>Each military branch has its own TA application form and procedures, and each determines the eligibility requirements and the amount of assistance available. The service member must apply for the program and receive approval before starting classes. Prior to your course enrollment, you may be required to develop an education plan or complete TA orientation. To find out how to get started, contact your ESO, visit your local installation education center, go online to a virtual education center or click on the following links for each service branch:</p> <p><b>Army:</b> <a href="https://www.armyignited.army.mil">https://www.armyignited.army.mil</a></p> <p><b>Navy, Marines, Coast Guard:</b> <a href="https://myeducation.netc.navy.mil">https://myeducation.netc.navy.mil</a></p> <p><b>Air Force:</b> <a href="https://afvec.us.af.mil/afvec/account/login">https://afvec.us.af.mil/afvec/account/login</a></p>	<p>Each branch of the military determines eligibility requirements for tuition assistance.</p> <p>Students using TA must maintain a cumulative grade point average (GPA) of 2.0 or higher after completing 15 semester hours, or equivalent, in undergraduate studies, or a GPA of 3.0 or higher after completing 6 semester hours, or equivalent, in graduate studies, on a 4.0 grading scale.</p> <p>Reimbursement will be required from the Service member if a successful course completion is not obtained. For the purpose of reimbursement, a successful course completion is defined as a grade of "C" or higher for undergraduate courses, a "B" or higher for graduate courses and a "Pass" for "Pass/Fail" grades. Reimbursement will also be required from the service member if he or she fails to make up a grade of "I" for incomplete within the time limits stipulated by the educational institution or 6 months after the completion of the class, whichever comes first.</p>	<p>Tuition Assistance (TA) covers up to 100% Tuition and Fees Not to exceed: \$250 a Semester Credit Hour \$166 a Quarter Credit Hour \$4,500 a Fiscal Year</p> <p>* Army TA annual cap = \$4,000</p>
Post-9/11 GI Bill®	<p>The Post-9/11 GI Bill® provides up to 36 months (4 regular school years) of educational benefits to eligible service members and veterans for College, Business, Technical, or Vocational Courses, Correspondence Courses, Apprenticeship/Job Training, Flight Training, Licensing &amp; Testing Programs</p>	<p>Service members (Active Duty, Guard, and Reserve) and Veterans who have served at least 90 days on active duty since 9/10/2001.</p> <p>Survivors of military member who died on active duty after 9/10/2011 may be eligible for the Fry Scholarship program which pays the same as Post-9/11 GI Bill®.</p> <p>Effective August 1, 2018, service members and honorably discharged Veterans who were awarded a Purple Heart on or after September 11, 2001 will be entitled to Post-9/11 GI Bill® benefits at the 100-percent benefit level for up to 36 months.</p>	<p>Paid tuition and fees, living (housing) stipend, and book stipend. Benefits are tiered based on number of days on active duty. Some limitations apply to those currently on active duty. Benefits can be transferred to the spouse or family member.</p>
Yellow Ribbon	<p>Provides additional funding to veterans and eligible dependents with one hundred percent (100%) eligibility of Chapter 33 Post-9/11 GI Bill® when the cost of tuition and fees exceeds the annual cap, as determined by the Department of Veteran Affairs. South University participates in the Post-9/11 GI Bill® Yellow Ribbon Program and has agreed to make additional funds available without an additional charge to the veteran's GI Bill® entitlement.</p>	<p>Only Veterans entitled to the maximum benefit rate, as determined by service requirements, or their designated transferees may receive this funding. Active duty Service members and their spouses are not eligible for this program. Child transferees of active duty Service members may be eligible if the Service member is qualified at the one hundred percent (100%) rate.</p> <p>Effective August 1, 2018, the Yellow Ribbon program also applies to Purple Heart recipients and Fry Scholarship recipients receiving GI Bill® payments through the Fry Scholarship program after September 11, 2001.</p> <p>Effective August 1, 2022, certain Active Duty service members may use the Yellow Ribbon program.</p>	<p>South University entered into a Yellow Ribbon Agreement with VA and elected to contribute funds equal to 50% of the cost of tuition and fees that exceed the VA's annual cap. VA will provide funding for the other half. Some degree programs may be subject to a maximum tuition and fee reimbursement amount per academic year from the Yellow Ribbon Program.</p>
Montgomery GI Bill® - Active Duty & Veteran	<p>MGIB provides up to 36 months (4 regular school years) of education benefits to eligible veterans for College, Business, Technical, or Vocational Courses, Correspondence Courses, Apprenticeship/Job Training, Flight Training, Licensing &amp; Testing Programs.</p>	<p>Active Duty members who have served at least two years on active duty.</p> <p>Veterans - there are four categories of Veteran eligibility depending on when you enlisted and how long you served on active duty.</p>	<p>Payments are issued to the student each month and based on the level of enrollment.</p> <p>The VA evaluates rates on a yearly basis and updates are made effective each October 1. Rates for current and prior years can be found on the GI Bill® website<sup>1</sup>.</p>

Program	What is it?	Who is Eligible?	Benefits
Montgomery GI Bill® - Selected Reserves	Same as MGIB-AD at reduced rates.	Six-year obligation to serve in the Selected Reserve. Officers must agree to serve six years in addition to their original obligation. High school diploma/GED®. Maintain Selected Reserve Status.	Payments are issued to the student each month and based on the level of enrollment. The VA evaluates rates on a yearly basis and updates are made effective each October 1. Rates for current and prior years can be found on the GI Bill® website <sup>1</sup> .
Reserve Education Assistance Program (REAP)	Same as MGIB-AD at reduced rates. Legislation was passed recently to eliminate the REAP (Reserve Education Assistance Program, Chapter 1607) benefit.	At least 90 days on active duty since 9/10/2001. The National Defense Authorization Act of 2016 ended REAP on November 25, 2015. Some individuals will remain eligible for REAP benefits until November 25, 2019, while others are no longer eligible for REAP benefits. Under the Forever GI Bill®, members of the Reserve who established eligibility to educational assistance under the Reserve Educational Assistance Program (REAP) before November 25, 2015, and lost it due to the sunset provision may elect to have that service credited towards the Post-9/11 GI Bill® program.	40%, 60%, or 80% of the MGIB payment rate as determined by total length of active duty time.
Tuition Assistance "Top-Up" Program	An additional benefit intended to supplement other tuition assistance programs such as the GI Bill®. The benefit is available for all courses that began on or after October 30, 2000.	To be eligible for the Top-Up benefit, the person must be approved for Federal Tuition Assistance by a military department and be eligible for MGIB-Active Duty benefits or Post-9/11® GI Bill programs.	The amount of the benefit is limited to the amount that the person would receive for the same course if regular MGIB benefits were being paid. Regular MGIB benefits will be reduced.
Veterans Educational Assistance Program (VEAP)	Available if you elected to make contributions from your military pay to participate. For degree, certificate, correspondence, apprenticeship/on-the-job training programs, and vocational flight training programs. Remedial, deficiency, and refresher training may also be available.	Meet all requirements: Entered service for the first time between January 1, 1977, and June 30, 1985; Opened a contribution account before April 1, 1987; Contributed \$25-\$2700; Completed 1st period of service; Discharge/release was not dishonorable.	Your contributions are matched on a \$2 for \$1 basis by the government.
Dependents' Educational Assistance Program (DEA)	Education and training opportunities for eligible dependents of certain veterans. May be used for degree and certificate programs, apprenticeship, and on-the-job training.	You must be the son, daughter, or spouse of a service member who died, is missing, or was permanently disabled while on duty or as a result of a service-related condition.	DEA reduces your tuition amount (For example, you may pay three month's tuition instead of six month's tuition).
Work-Study Program	If you're a full-time or 3/4-time student in a college degree program or a vocational or professional program, you can "earn while you learn" with a VA work-study allowance.	The VA work-study allowance is available to persons training under one of the VA benefit programs: GI Bill®, Vocational Rehabilitation (for Veterans), VEAP, or DEA. Dependents may also be eligible.	You'll earn an hourly wage equal to the Federal minimum wage or your state minimum wage, whichever is greater.
Tutorial Assistance Program	Tutorial assistance for programs you are having difficulty with. If you have questions about this program, please call toll-free at 1-888-442-4551.	If you are receiving VA benefits at a half-time or more rate, you are eligible.	VA may provide you with a tutor or with information for finding one.
Veteran Readiness and Employment (VR&E) – Chapter 31	VR&E provides services to eligible service members and veterans with service-connected disabilities to help them prepare for, obtain, and maintain suitable employment or achieve independence in daily living. Visit <a href="https://www.va.gov/careers-employment/vocational-rehabilitation/">https://www.va.gov/careers-employment/vocational-rehabilitation/</a> for more information on how to apply and set up a meeting with a Vocational Rehabilitation Counselor (VRC)	Veterans may be eligible if they: Have received, or will receive, a discharge that is other than dishonorable Have a service-connected disability rating of at least 10%, or a memorandum rating of 20% or more from the Department of Veteran Affairs (VA) Apply for Vocational Rehabilitation and Employment (VR&E) services	A Vocational Rehabilitation Counselor (VRC) works with the veteran to determine if an employment handicap exists. An employment handicap exists if a Veteran's service-connected disability impairs his/her ability to prepare for, obtain, and maintain suitable career employment.

## Financial Aid Changes

Every year, many of the Federal aid policies, practices, and awards are up for review and approval by the Federal government. The government also maintains the right to modify all Federal aid policies at any time during the year should there be budgetary or regulation issues that need to be addressed immediately. The school's financial aid office will be able to answer any specific questions regarding how these changes may or may not affect you and your financial aid award for the coming school year; we will also review information about the maximum annual and aggregate amounts of Federal aid that may be available to you. For additional information, please also refer to the Federal Student Aid office of the U.S. Department of Education website, <https://studentaid.gov/> or the U.S. Department of Education Guide to Federal Student Aid from this same website for a summary.

## Private Education Loans

Private loans may be available to students and their parents (if applicable) through private lending institutions. Lenders reserve the right to choose the schools and borrowers they will approve. Requirements vary, and all loans must be repaid. Federal loans should be sought first before applying for private loans. If you receive military education benefits, you may not need to borrow funds. For more information, please visit South University's Student Consumer Information page and select the location of your school at <https://www.southuniversity.edu/sci-page>, or contact the financial aid office directly.

## Resources and Tools Available to Use When Comparing Schools

The following are resources and tools provided by the Department of Education (ED) and Consumer Financial Protection Bureau (CFPB) to assist you in comparing institutions and making informed decisions about where to attend school. Please speak with your financial aid officer directly for additional guidance regarding the usage of these tools.

- (1) The College Scorecard is a planning tool and resource to assist prospective students and their families as they evaluate options in selecting a school: <https://collegescorecard.ed.gov/>
- (2) The College Navigator is a consumer tool that provides school information to include tuition and fees, retention and graduation rates, use of financial aid, student loan default rates and features a cost calculator and school comparison tool: <https://nces.ed.gov/collegenavigator/>
- (3) The College Financing Plan is a model aid award letter designed to simplify the information that prospective students receive about costs and financial aid so they can easily compare institutions and make informed decisions about where to attend school: The College Financing Plan can be accessed at: <https://www2.ed.gov/policy/highered/guid/aid-offer/index.html>

## Refund Policy for Military Deployed Students

The add/drop and withdrawal policies for any student, including veterans and those students receiving military benefits, are listed in the school's catalog. The catalog is available on the Student Consumer Information web page which is on the school's website, <https://www.southuniversity.edu/sci-page>, within the Academics section. When visiting this web page, you will need to select the actual location that you plan on attending.

The refund policies are provided in the school's catalog and enrollment agreement. The catalog is available on the Student Consumer Information web page which is on the school's website, within the Academics section. Our Admissions office will be able to provide the enrollment agreement. When visiting this web page, you will need to select the location that you plan on attending.

## Student Withdrawals who are Receiving Department of Defense Tuition Assistance

For any student withdrawing from school who is receiving Tuition Assistance (TA) from the Department of Defense, the school will return any unearned TA funds on a proportional basis through the 60 percent portion of the period for

## Potential Debts to Students with Military Education Benefits

### Tuition and Fees

#### Overpayment to Eligible Persons or Veterans

Effective January, 2021 Section 1019 of PL 116-315 requires schools to be financially responsible for benefits paid under the Post-9/11 GI Bill for tuition and fees and/or the Yellow Ribbon program. This provision changes the situations in which a school is responsible for VA debts under the Post-9/11 GI Bill.

It is very important when considering withdrawing or dropping a class, that you consult your School Certifying Official or Financial Aid Office. As a reminder to all of our students utilizing military education benefits, changes in your enrollment with the school, especially those changes occurring after the school's schedule adjustment period, may cause an overpayment requiring the school to repay the U.S. Department of Veterans Affairs (VA) or the U. S. Department of Defense (DoD) some or all of the benefits paid.

If the student decreases his/her training time (e.g., drop a course(s), leave school, etc.) and the VA has already processed a payment for tuition and fees, an overpayment may occur. Not attending or pursuing courses as scheduled could result in the school having to return money to the VA, and possibly

(4) The "Paying for College" webpage can be used by prospective students to enter the names of up to three schools and receive detailed financial information on each one and to enter actual financial aid award information: <https://www.consumerfinance.gov/paying-for-college/>

### GI Bill® Comparison Tool

VA is making it easier to research colleges approved for the GI Bill®. Answer just a few questions about yourself and the school you are considering. You'll receive an estimate of your GI Bill® benefits and some information about the school's value and affordability. The Department of Veterans Affairs has designed the GI Bill® Comparison Tool to help you make informed decisions about how to make the most of your Veterans Education Benefits. You can access this tool at <https://www.va.gov/education/gi-bill-comparison-tool/>.

For students who withdraw due to a qualified military deployment, any remaining balance that is owed for the term or course of withdrawal will be forgiven after the consideration of the refund calculation. Upon re-entry into school to the same program, for the first academic year in which the student returns, the student will return with the same tuition and fee charges that the student was or would have been assessed for the academic year during which the student left school. If the student is admitted to a different program and for subsequent academic years for a student admitted to the same program, the school will assess no more than the tuition and fee charges that other students in the program are assessed for that academic year.

which the funds were provided. TA funds will be earned proportionally during an enrollment period, with unearned funds being returned based upon when a student stops attending school.

resulting in a balance on your account. A decrease in credit hours by the student could also result in non-payment or the reduction of their monthly housing allowance (MHA) and books and supplies stipend. If the VA has already issued the student a payment for the term, a debt may be created on his/her account.

The student is responsible for keeping track of his/her tuition and fee account balance and payments. As a result of this new law, balances can be created on the student's account due to changes in enrollment. The student should visit the school's financial office or his or her South University student portal regularly to review his/her account and ensure the charges are correct, and any resulting balances are addressed.

For students utilizing active-duty tuition assistance (TA), generally students who do not successfully complete a class will be required to repay the TA. While TA amounts or rules vary by branch and are administered by the Department of Defense, in general these agencies will not honor tuition assistance if the course(s) are not approved by the agency prior to the start of the term. Program requirements by branch may be found on the DoD website at <http://www.dodmou.com/>.



## Mitigating Circumstances

For withdrawals or administrative withdrawals that are due to extenuating circumstances (Mitigating Circumstances) the VA may take that into account and a debt might be avoided or reduced. It's important that the student contact the VA in these instances.

## VA Remedial Coursework

The total number of actual credits that a student is attempting at the school, based on the student's schedule in a particular term, will be reported and certified to the VA by the school. Reported credits must be certified separately by the school into residence, distance and remedial/deficiency courses, if applicable. Only residence, or campus-based, remedial courses can be certified for payment with the VA.

Online remedial courses cannot be certified for payment in any circumstance

## VA Housing Allowance

The Post-9/11 GI Bill pays a Monthly Housing Allowance (MHA) based on the Zip code of the location of the school or campus you are attending the majority of your classes. Students taking 100% of their classes online are eligible for a monthly stipend equal to half of the national average stipend, U.S. In-Residence: The applicable Basic Allowance for Housing (BAH) 5 rate will be multiplied by the rate of pursuit rounded to the nearest multiple of 10 to determine the MHA. Students must have a rate of pursuit greater than 50% to receive the MHA.

Students enrolled at more than half-time but less than full-time will have their housing allowance prorated based on the number of classes they are taking (also called rate of pursuit). This amount will be rounded to the nearest tenth. For example, an individual at a rate of pursuit of .54 will receive 50% of the applicable BAH rate while an individual at a rate of pursuit of .85 will receive 90%. An individual rate of pursuit equal to or less than .50, or 50%, will not receive MHA

- Basic eligibility requirements for MHA benefits (e.g. veterans with a rate of pursuit >.50) remain unchanged.
- The amount payable for the MHA for any academic year (beginning on August 1) will be based upon the BAH rates effective on January 1 of that year.
- The MHA is based on the BAH for an E-5 with dependents within the ZIP code that the school is located.

If qualified, veteran student housing benefits are only available to students when they are actively attending school and the student has been deemed to be eligible for it by the VA. Housing benefits are not paid for non-scheduled institutional breaks or periods when not attending a course. Housing benefits may be prorated, or eliminated, based on enrollment status and periods of non-attendance. VA students attending campus-based courses must meet the VA requirements to be eligible for the full housing allowance. The VA determines if you are eligible, not the school.

In order for the student to be eligible to receive the maximum housing allowance, the student must be actively pursuing each course, attend at least one campus-based course at the school, or attend an alternate institution as a guest student, for the entire length of the term and be enrolled at least full time for the entire length of the term. The monthly housing allowance is not payable to individuals on active duty, their spouses, or those attending or enrolled at half-time enrollment status or less. The housing allowance is subject to proration based on the number of credits being taken and the number of months served on active duty.

## VA Housing Allowance for Self-Paced, Mastery-Based Programs

Self-paced, mastery-based programs allow students to work at their own pace to complete the course. This model allows students to finish the material as soon as they are able, including finishing prior to the end of the term. Students will receive MHA only for the period of time they are pursuing the course. Upon completion of coursework, the school must report the last day of attendance (date of completion) to the VA.

## Verification of Enrollment to Receive Post-9/11 Housing Benefits

As of August 1, 2021, Chapter 33 students must verify their enrollment status each month to continue receiving their monthly housing allowance (MHA) and/or kicker payments. This change will be implemented in phases, starting with students enrolled at a Non-Degree (NCD) facility. Students are asked to verify their enrollment status relative to what the School Certifying Official has reported on their behalf. This is not attendance verification. Students can verify their enrollment status in one of two ways:

Text Messaging – Students who choose VA's "Opt-In" feature will receive a text message each month prompting them to verify their enrollment status.

Telephone – Students may call the Education Call Center (ECC) at 888-442-4551 to verify their enrollment status

## MHA Payment Impact

Students who reply 'Yes' to the verification text or confirm their enrollment status hasn't changed by phone will have MHA payments released as usual. Students who reply 'No' or report a change by phone will prompt the VCE to review for updated enrollment information from the SCO. If no updated information is pending, the VCE will contact the SCO to request an update be submitted. MHA payments will be held in the meanwhile.

If a student fails to verify for two consecutive months, VA will withhold future MHA payments until they call the Educational Call Center (ECC) to verify.

## Students Receiving Veterans Affairs (VA) Chapter 33 Educational Benefits, Digital Textbooks:

At South University, required Digital Textbooks, for courses using digital textbooks, are provided to students and charged to the student account. Effective July 1, 2016, the U.S. Department of Education requires that students be given the option to not purchase required textbooks from the school. Because students will be able to opt out, the school may not invoice the Department of Veterans Affairs (VA) for the amount of the Digital Textbook charge. In accordance with the VA School Certifying Official Handbook, the school may only certify for mandatory charges applied for pursuit of an approved program of education.

As a result of the change, you will need to arrange for the payment of all textbooks charged to your student account. Please keep in mind that the VA provides Chapter 33 military educational beneficiaries an annual book and supply stipend intended to cover such expenses. If you require funding in excess of that provided by the VA, please discuss your options with your financial aid officer.

For additional information, please refer to the Provision for Books and Supplies section of the school's catalog as well as the enrollment agreement. The catalog is available on the Student Consumer Information web page which is on the school's website, <https://www.southuniversity.edu/sci-page> within the Academics section. Note: On the website, you will need to select the actual location that you plan on attending. The Admissions department will be able to provide a copy of the enrollment agreement.

## Readmission from Military Deployment

South University has a re-entry process for students wishing to return to school after an interruption of their studies based on military deployment. Upon return to school, the school will help you complete the necessary steps to be reintegrated into class and campus.

### Re-entry/Readmission of Former Military Students

For South campus-based students: if you withdrew from all of your classes within the last year, please start by contacting the Registrar office of your South University location directly.

For South campus-based students: if you have been out of school for over a year, click on Chat Live or Let Us Call You at: <https://www.southuniversity.edu/admissions/transfer-students> or contact the Admissions Office of your South University location directly.

Former online students should apply for readmission at: <https://www.southuniversity.edu/admissions/transfer-students> Click on Online Programs on the top left of the webpage. If you were enrolled at other colleges during your absence, transcripts of coursework taken must be sent to South University. A candidate for readmission must either demonstrate that s/he already meets the entrance test requirement for admission in effect at the time of readmission or retest to achieve that minimum entrance score.

Students seeking re-entry after an absence of less than a year may resume their previous program curriculum, or if a curriculum change has occurred since their original start date, they may opt to move to the new program curriculum. Students seeking readmission after an absence of one year or longer must enroll in the new program curriculum. Requests for exceptions to the program enrollment requirement may be submitted to the Dean of Academic Affairs and Operations for campus programs, or Program Director for online programs. South University reserves the right to deny re-entry or readmission to any applicant who has an unacceptable academic or conduct record. Students with outstanding financial obligations to South University must make arrangements with the business office before they will be allowed to matriculate.

### Individual Education Plan

Educational plans will be developed and emailed to all of our military service members and veteran students. The initial educational plan provided will detail how the student will fulfill all of the requirements to graduate from the educational program, as well as the expected timeline of program completion.

A second updated student educational plan will be provided to the student within 60 days after full acceptance to the school; or after all required academic transcripts are received by the school; or the student completes 6 semester or 9 quarter credit hours—whichever is achieved first.

A subsequent educational plan will be provided should the student change programs or if anything changes to the student's education goals. The plan will be provided to the student within 60 days of the change occurring. Educational plans are being provided to new and re-entry students who are expected to receive military benefits.

Please be cognizant of the length of time it is expected for you to complete the program, as well as the remaining number of months you may be eligible to receive military education benefits. You may need to adjust the number of hours you schedule each term or period to assure maximization of your education benefits.

### Advising Point of Contact

Military students are encouraged to ask about academic support, financial aid advising, disability services, or career counseling that is made available on campus. Students should contact Student Affairs on campus for further guidance and information. Online students should request information from their Graduation Team.

## Transfer of Credit Evaluation

South University recognizes and uses the ACE Guide to the Evaluation of Educational Experience in the Armed Services to determine the value of learning acquired in military service. We award credit for appropriate learning acquired in military service at levels consistent with ACE Guide recommendations when applicable to a Service member's program. In addition, we utilize Joint Services Transcript or Community College of The Air Force in our processing of prior learning experiences for possible transfer credit. For Joint Services Transcript (JST), refer to, <https://jst.doded.mil/> to request a uniform transcript of all military training

and experiences for service members of all branches except the Air Force. For detailed instructions on how to request a Community College of the Air Force (CCAF): <https://www.airuniversity.af.edu/Barnes/CCAF/> Military personnel, veterans and their families receiving military education benefits while attending South University are required to submit transcripts for any previous education or training for evaluation, granting of prior credit, and possible shortening of the length of the program.

Transfer credit is evaluated on a case-by-case basis. South University offers no guarantee that credit earned at another institution will be accepted into a program of study offered by South University.

### Satisfactory Academic and Financial Aid Progress

A student must demonstrate academic and financial aid progress by successfully completing courses that are being attempted. This requirement is referred to as satisfactory academic progress (SAP). For more information regarding the school's SAP policy, please refer to its catalog or contact your location's Academic Affairs representative directly. Please note, while the school has an existing policy in place by which our students must adhere, the Department of Veterans Affairs and the Department of Defense may require the achievement of other minimum standards in order to continue receiving these education benefits.

### Minimum Academic Achievement Standards for Students Receiving Department of Defense Tuition Assistance:

The Department of Defense requires reimbursement from the Service member if a successful course completion is not obtained. For the purpose of reimbursement, a successful course completion is defined as a grade of "C" or higher for undergraduate courses, a "B" or higher for graduate courses, and a "Pass" for "Pass/Fail" grades. Reimbursement will also be required from the Service member if he or she fails to make up a grade of "I" for incomplete within the time limits stipulated by the educational institution or 6 months after the completion of the class, whichever comes first. The Secretary of the Military Department will establish recoupment processes for unsuccessful completion of courses. Students using TA must maintain a cumulative grade point average (GPA) of 2.0 or higher after completing 15 semester hours, or equivalent, in undergraduate studies, or a GPA of 3.0 or higher after completing 6 semester hours, or equivalent in graduate studies on a 4.0 grading scale. If the GRP for TA-funded courses falls below these minimum GPA limits, TA will not be authorized and Service members will use alternative funding (such as financial aid or personal funds) to enroll in courses to raise the cumulative GPA to 2.0 for undergraduate studies or 3.0 for graduate.

### Other Important Matters

South University is owned by Education Principle Foundation, as a private postsecondary education institution, with programs in business, health care and pharmacy, theology, legal studies and criminal justice, operating at several locations and offers distance education. Please note: when visiting any of the sites below, you will need to select the actual location that you plan on attending.

South University is accredited by the Southern Association of Colleges and Schools Commission on Colleges (SACSCOC) to award associate, baccalaureate, masters, and doctorate degrees. Questions about the accreditation of South University may be directed in writing to the Southern Association of Colleges and Schools Commission on Colleges at 1866 Southern Lane, Decatur, GA 30033-4097, by calling (404) 679-4500, or by using information available on SACSCOC's website ([www.sacscoc.org](http://www.sacscoc.org)).

In addition, required programs are accredited by individual accrediting bodies. For information and contact details regarding South University's institutional accreditation, state licensing, programmatic accreditation, state nursing board approvals, and Veterans Affairs statements, please refer to our catalog; <https://catalog.southuniversity.edu/>

South University participates in many financial aid resources, including programs under Title IV of the Higher Education Act of 1965, available to help students who qualify for financial aid to meet the costs of their education. Every year, many students and their families take advantage of one or more of these resources. For a comprehensive listing of the financial aid options available, please begin with our Financial Aid web pages at <https://www.southuniversity.edu/admissions/financial-aid>, and refer to our Financial Aid Guide. It is important to note that this information is subject to change at any time.

For information regarding South University's academic program duration, tuition, fees, and other costs, alumni success, retention rate and Federal student loan cohort default rate, as defined by the Higher Education Act of 1965, please refer to its Student Consumer Information web page for your location at: <https://www.southuniversity.edu/sci-page>.

When visiting this site, you will need to select the location that you plan on attending.

For information regarding South University's transfer of credit policies, as well as total enrollment, please refer to the location's Student Consumer Information, Academics web page at: <https://www.southuniversity.edu/sci-page>.

You may also find enrollment information for this institution at:

<http://nces.ed.gov/collegenavigator/>.

South University provides students with academic support, career counseling, and job placement, as well as other support services. For information regarding support services available to students, Please begin with our web page at: <https://www.southuniversity.edu/about>.

---

<sup>2</sup> For individuals utilizing GI Bill<sup>®</sup> educational benefits after January 1, 2018, the Monthly Housing Allowance (MHA) is generally the same as the military Basic Allowance for Housing (BAH) for an E-5 active duty service member with dependents. For students who initially enroll in an education program on or after August 1, 2018, the MHA is based on the zip code of the school where the student physically attends the majority of classes. For students enrolling in an education program for any term beginning on or after August 1, 2018, the MHA is based on the zip code for your school. The Department of Defense adjusts the military BAH rate every calendar year (or January 1) based on changes to housing costs across the country. Rates can either go up or down.

<sup>3</sup> Basic Allowance for Housing (BAH) is a United States military entitlement given to many military members. The Basic Allowance for Housing (BAH) is based on geographic duty location, pay grade, and dependency status. The intent of BAH is to provide uniformed service members accurate and equitable housing compensation based on housing costs in local civilian housing markets, and is payable when government quarters are not provided. Each year the BAH tables are released between December 15 and January 1.



**South University, Austin**

1220 W. Louis Henna Blvd.  
Round Rock, TX 78681  
Phone: 512.516.8800  
Toll-Free: 877.659.5706

**South University, Richmond**

2151 Old Brick Road  
Glen Allen, VA 23060  
Phone: 804.727.6800  
Toll-Free: 888.422.5076

**South University, Orlando**

5900 Lake Ellenor Drive, Suite 150  
Orlando, FL 32809  
Phone: 407-393-3100  
Toll-Free: 844-272-3438

**South University, Columbia**

9 Science Court  
Columbia, SC 29203  
Phone: 803.799.9082  
Toll-Free: 866.629.3031

**South University, Savannah**

709 Mall Boulevard  
Savannah, GA 31406  
Phone: 912.201.8000  
Toll-Free: 866.629.2901

**South University, Virginia Beach**

301 Bendix Road, Suite 100  
Virginia Beach, VA 23452  
Phone: 757.493.6900  
Toll-Free: 877.206.1845

**South University, High Point**

3975 Premier Drive  
High Point, NC 27265  
Phone: 336.812.7200  
Toll-Free: 855.268.2187

**South University, Atlanta**

6600 Peachtree Dunwoody Rd NE  
100 Embassy Row  
Atlanta, GA 30328  
Phone: 912.201.8000  
Toll-Free: 866.629.2901

**South University, West Palm Beach**

University Centre  
9801 Belvedere Road  
Royal Palm Beach, FL 33411  
Phone: 561.273.6500  
Toll-Free: 866.629.2902

**South University,  
Montgomery**

5355 Vaughn Road  
Montgomery, AL 36116  
Phone: 334.395.8800  
Toll-Free: 866.629.2962

**South University, Tampa**

4401 North Himes Avenue,  
Suite 175  
Tampa, FL 33614  
Phone: 813.393.3800  
Toll-Free: 800.846.1472

**South University's Online  
Programs**

709 Mall Boulevard  
Savannah, GA 31406-4805  
Phone: 888.444.3404

**Please note:**

This military brochure may be updated at any time; the most current version is maintained on the school's website, and is also available upon request.



[WWW.SOUTHUNIVERSITY.EDU](http://WWW.SOUTHUNIVERSITY.EDU)

\*Financial aid is available to those who qualify.

Programs, credential levels, technology, and scheduling options vary by school and are subject to change. Not all programs are available to residents of all U.S. states. Administrative office: South University, 709 Mall Boulevard, Savannah, GA 31406-4805 © 2023 South University. All rights reserved.